AT&T 9-State

Local Service Ordering Requirements (LSOR)

Implementation Release Date - 07/17/21, Version 10.29

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Revision History

Note:

Volume I contains the revision history of the last release of the 9-State LSOR. All previous revision histories to the 9-State LSORs may be retrieved from CLEC Online by following the path of CLEC Handbook / Handbook State / Ordering / AT&T SE Region LSOR - Local Service Ordering Requirements.

11/15/08 - Version 10.03 (Initial Release of the LSOR)

03/21/09 - Version 10.04 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walk-through changes. All changes where applicable are identified through individual sections and fields in the Revision History section located on the above CLEC Online path.

07/18/09 - Version 1 0.05 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-18-09 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-18-09 (10.05) release are:

- CLECSES09-011 (Initial)
- CLECSES09-002 (Final)
- CLECSES09-027 (Final Results)
- CLECSES09-004 (Exception)

11/14/09 - Version 10.05 (Updated Release - Began releasing *two* LSOR versions) Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-14-09 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-14-09 (10.05) release are:

- CLECSES09-005 (Initial)
- CLECSES09-021 (Final)
- CLECSES09-052 (Final Results)
- CLECSES09-022 (Exception)
- CLECSES09-068 (Exception Results)

11/14/09 – Version 10.06 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-14-09 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-14-09 (10.06) release are:

- CLECSES09-005 (Initial)
- CLECSES09-021 (Final)
- CLECSES09-052 (Final Results)
- CLECSES09-022 (Exception)
- CLECSES09-068 (Exception Results)

03/20/10 - Version 10.06 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-20-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-20-10 (10.06) release are:

- CLECSES09-023 (Initial)
- CLECSES09-024 (Final)
- CLECSES10-013 (Exception)
- CLECSES10-001 (Exception Results)
- CLECSES10-019 (Updated Documentation Defect)
- CLECSES10-024 (Documentation Defect)

03/20/10 - Version 10.07 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-20-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-20-10 (10.07) release are:

- CLECSES09-023 (Initial)
- CLECSES09-024 (Final)
- CLECSES10-013 (Exception)
- CLECSES10-001 (Exception Results)
- CLECSES10-019 (Updated Documentation Defect)
- CLECSES10-024 (Documentation Defect)

07/17/10 - Version 10.07 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-17-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-17-10 (10.07) release are:

- CLECSES10-002 (Initial)
- CLECSES10-004 (Final)
- CLECSES10-005 (Final Results)
- CLECSES10-003 (Exception)
- CLECSES10-052 (Exception Results)
- CLECSES10-039 (Documentation Defect)
- CLECSES10-053 (Documentation Defect)

07/17/10 - Version 10.08 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-17-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-17-10 (10.08) release are:

- CLECSES10-002 (Initial)
- CLECSES10-004 (Final)
- CLECSES10-005 (Final Results)
- CLECSES10-003 (Exception)
- CLECSES10-052 (Exception Results)
- CLECSES10-039 (Documentation Defect)
- CLECSES10-053 (Documentation Defect)

11/13/10 - Version 10.08 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-13-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-13-10 (10.08) release are:

- CLECSES10-014 (Initial)
- CLECSES10-015 (Final)
- CLECSES10-017 (Exception)
- CLECSE10-143 (OBF Manual Form)

11/13/10 - Version 10.09 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-13-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-13-10 (10.09) release are:

- CLECSES10-014 (Initial)
- CLECSES10-015 (Final)
- CLECSES10-017 (Exception)
- CLEC<u>SE10</u>-143 (OBF Manual Form)

03/19/11 - Version 10.09 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-19-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-19-11 (10.09) release are:

- CLECSES10-018 (Initial)
- CLECSES10-064 (Final)
- CLECSES11-001 (Exception)
- CLECSES11-004 (LSOR Update SASN)
- CLECSES11-025 (LSOR Update ATN)

03/19/11 - Version 10.10 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-19-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-19-11 (10.10) release are:

- CLECSES10-018 (Initial)
- CLECSES10-064 (Final)
- CLECSES11-001 (Exception)
- CLECSES11-004 (LSOR Update SASN)
- CLECSES11-025 (LSOR Update ATN)

07/16/11 - Version 10.10 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-16-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-16-11 (10.10) release are:

- CLECSES11-002 (Initial)
- CLECSES11-003 (Final)
- CLECSES11-016 (Final Results)
- CLECSES11-005 (Exception)

07/16/11 - Version 10.11 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-16-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-16-11 (10.11) release are:

- CLECSES11-002 (Initial)
- CLECSES11-003 (Final)
- CLECSES11-016 (Final Results)
- CLECSES11-005 (Exception)

11/12/11 - Version 10.11 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-12-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-12-11 (10.11) release are:

- CLECSES11-017 (Initial)
- CLECSES11-018 (Final)
- CLECSES11-077 (Final Results)
- CLECSES11-019 (Exception)
- CLECSES11-072 (Exception Results)

11/12/11 – Version 10.12 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-12-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-12-11 (10.12) release are:

- CLECSES11-017 (Initial)
- CLECSES11-018 (Final)
- CLECSES11-077 (Final Results)
- CLECSES11-019 (Exception)
- CLECSES11-072 (Exception Results)

03/17/12 - Version 10.12 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-17-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-17-12 (10.12) release are:

- CLECSES11-020 (Initial)
- CLECSES11-073 (Final)
- CLECSES11-074 (Final Results)
- CLECSES12-001 (Exception)

03/17/12 - Version 10.13 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-17-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-17-12 (10.13) release are:

- CLECSES11-020 (Initial)
- CLECSES11-073 (Final)
- CLECSES11-074 (Final Results)
- CLECSES12-001 (Exception)

07/21/12 - Version 10.13 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-21-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-21-12 (10.13) release are:

- CLECSES12-002 (Initial)
- CLECSES12-003 (Final)
- CLECSES12-030 (Exception)

07/21/12 - Version 10.14 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-21-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-21-12 (10.14) release are:

- CLECSES12-002 (Initial)
- CLECSES12-003 (Final)
- CLECSES12-030 (Exception)

11/10/12 - Version 10.15 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-10-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-10-12 (10.15) release are:

- CLECSES12-005 (Initial)
- CLECSES12-031 (Final)
- CLECSES12-032 (Exception)

03/16/13 - Version 10.16 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-16-13 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-16-13 (10.16) release are:

- CLECSES12-033 (Initial)
- CLECSES12-034 (Final)
- CLECSES12-051 (Final Results)
- CLECSES13-002 (Exception)

07/20/13 - Version 10.17 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 07-20-13 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-20-13 (10.17) release are:

- CLECSES13-001 (Initial)
- CLECSES13-003 (Final)
- CLECSES13-005 (Exception)
- CLECSES13-036 (Updated Exception)

11/09/13 - Version 10.18 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-09-13 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-09-13 (10.18) release are:

- CLECSES13-004 (Initial)
- CLECSES13-010 (Final)
- CLECSES13-011 (Exception)

07/19/14 - Version 10.19 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 07-19-14 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-19-14 (10.19) release are:

- CLECSES14-001 (Initial)
- CLECSES14-002 (Final)

11/15/14 - Version 10.20 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-15-14 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-15-14 (10.20) release are:

- CLECSES14-003 (Initial)
- CLECSES14-004 (Final)
- CLECSES14-005 (Exception)

03/21/15 - Version 10.21 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 03-21-15 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-21-15 (10.21) release are:

- CLECSES14-020 (Initial)
- CLECSES14-021 (Final)
- CLECSES15-001 (Exception)
- CLECSES15-002 (Exception Results)

11/14/15 - Version 10.22 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-14-15 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-14-15 (10.22) release are:

- CLECSES15-003 (Initial)
- CLECSES15-004 (Final)
- CLECSES15-005 (Exception)

03/19/16 - Version 10.23 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 03-19-16 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 03-19-16 (10.23) release are:

- CLECSES15-043 (Initial)
- CLECSES15-044 (Final)

11/12/16 - Version 10.24 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-12-16 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 11-12-16 (10.24) release are:

- CLECSES16-002 (Initial)
- CLECSES16-003 (Final)

03/18/17 - Version 10.25 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 03-18-17 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 03-18-17 (10.25) release are:

- CLECSES16-005 (Initial)
- CLECSES16-040 (Final)

11/11/17 - Version 10.26 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-11-17 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 11-11-17 (10.26) release are:

- CLECSES17-002 (Initial)
- CLECSES17-003 (Final)

03/17/18 - Version 10.27 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 03-17-18 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 03-17-18 (10.27) release are:

- CLECSES17-005 (Initial)
- CLECSES17-040 (Final)

11/10/18 – Version 10.28 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-10-18 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 11-10-18 (10.28) release are:

- CLECSES18-007 (Initial)
- CLECSES18-008 (Final)

07/17/21 - Version 10.29 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-10-18 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 11-10-18 (10.28) release are:

- CLECSES21-009 (Initial)
- CLECSES21-012 (Final)

9-State LSOR Version 10.27 Revision Updates (07/17/21)AT&T Error Codes & Messages

5c. AT&T Error Codes & Messages

ADDED ERROR CODES & MESSAGES

ERROR CODE	ERROR MESSAGE
L9829	TYPE OF SERVICE (TOS) AND CLASS OF SERVICE ON EXISTING ACCOUNT ARE IN CONFLICT
L9877	AN NOT EQUAL TO MAIN BILLING NUMBER FOR PORTED NUMBER
L9878	NATN IS NOT A WORKING NUMBER ON THE ACCOUNT NUMBER
R0210	TDM products not available at this address

REVISED ERROR CODES & MESSAGES

ERROR CODE	ERROR MESSAGE
D4218	When NSTN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D9500	When NSTN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D6162	When PLFATN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D4754	When PLTN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D6183	When SHTN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D4634	When FATN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88

REMOVED ERROR CODES & MESSAGES

ERROR CODE	ERROR MESSAGE
None at this time	

ERROR CODE	ERROR MESSAGE
D4218	When NSTN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D9500	When NSTN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D6162	When PLFATN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D4754	When PLTN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D6183	When SHTN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88
D4634	When FATN is 3 numeric value, the 2 nd and 3 rd characters must be 11 or 88

- Update D4754 to add 2nd/3rd characters of 88
 - Revised Edit: When PLTN is 3 numeric, the 2nd and 3rd characters must be 11 or 88
- Update D6183 to add 2nd/3rd characters of 88
 - o **Revised Edit:** When SHTN is 3 numeric, the 2nd and 3rd numeric must be 11 or 88
- Update D4634 to add 2nd/3rd characters of 88
 - Revised Edit: When FATN is 3 numeric value, the 2nd and 3rd characters must be 11 or 88

The Existing error messages listed below will be modified to include the new 988 nationwide suicide prevention hotline:

- Update D4218 to change the valid entries for the 2nd/3rd characters of the NSTN field.
 - Revised Edit: When NSTN is 3 numeric, the 2nd and 3rd numeric must be 11 or
- Update D9500 to add 2nd/3rd characters of 88

- Revised Edit: When NSTN 2nd and 3rd characters is 11 or 88, then RTY 2nd and 3rd characters ML are prohibited
- Update D6162 to add 2nd/3rd characters of 88
 - Revised Edit: When PLFATN is 3 numeric, the 2nd and 3rd characters must be 11 or 88
- Update D4754 to add 2nd/3rd characters of 88
 - Revised Edit: When PLTN is 3 numeric, the 2nd and 3rd characters must be 11 or 88
- Update D6183 to add 2nd/3rd characters of 88
 - o Revised Edit: When SHTN is 3 numeric, the 2nd and 3rd numeric must be 11 or 88
- Update D4634 to add 2nd/3rd characters of 88
 - **Revised Edit:** When FATN is 3 numeric value, the 2nd and 3rd characters must be 11 or 88

Revision Updates